

July 1, 2015

DiagnosTechs, Inc.
19110 66th Avenue South, Building G
Kent, WA 98032 USA

Dear Healthcare Provider,

We are writing to remind you that, as of July 1, 2015, we require a vial without cotton for the following tests:

- total salivary sIgA (MB2S)
- egg (ovalbumin) sIgA (FI3)
- gluten (gliadin) sIgA (FI4)
- milk (casein) sIgA (FI1)
- soy protein sIgA (FI2)

We have improved our testing methods for those tests, and cotton interferes with the updated methods. Some of our other tests do continue to use cotton, but if you would like any of the tests listed above, please include at least one vial without cotton. It is fine to simply remove the cotton from an existing vial.

Until October 1, 2015, if a patient submits a vial with cotton, we will notify you and offer a free retest within 60 days. After October 1, 2015, we will charge an additional \$20 fee for any retesting necessitated by improperly including cotton.

We hope that you have received our earlier notifications regarding this change. If you would like to be added to our email list, please contact diagnos@diagnostechs.com. If you have any questions, please contact our Client Services Department at 1-800-878-3787.

Thank you for your continued business with DiagnosTechs, Inc.

Yours in health,

DiagnosTechs, Inc.